

## George Utz (UK) Ltd.

## **Quality Policy Statement**

It is the policy of George Utz (UK) Ltd to provide high quality products to a variety of customers throughout Europe.

To facilitate this aim, the company has established a customer focused, process based and documented quality management system and has been assessed and approved as meeting the requirements of ISO9001:2015.

Management embraces the responsibility of ensuring that all personnel engaged in tasks influencing the quality of product and / or service provided are aware of their obligations under this standard, relevant statutory requirements, codes of practice and are provided with adequate resources.

The company has developed processes and / or procedures which are relevant to the expectations and needs of existing and prospective customers. These are designed to meet not only these expectations but relevant legislative, regulatory, codes of practice (where they exist) and internal requirements. These processes and procedures are regularly monitored for their ability to achieve the desired results. Where this is judged not to be the case, suitable corrective & preventive actions will be originated.

The company is committed to continuously improving its processes, service and systems and has established objectives to support this improvement process along with customer satisfaction.

This policy as well as established objectives are freely available and have been communicated to all personnel and form an integral part of the management review process for their continuing suitability, adequacy, effectiveness and level of implementation.

Signed

Carsten Diekmann

Managing Director