## **Quality Policy Statement**



George UTZ Limited is committed to providing high quality products and solutions to customers in the reuseable plastic packaging systems market, through the implementation of our integrated management system that meets the requirements of the ISO9001:2015 standard.

Our aim is to consistently satisfy our customers by meeting or exceeding their needs and expectations with best-in-class solutions and services; 100% satisfaction, 100% of the time.

This is achieved by:

- Continually striving to improve our integrated management system by identifying risks and opportunities that can affect our customer commitments and implementing measures to mitigate these.
- Driving innovation of our products and solutions by integrating customer and market focus into our success plans.
- Satisfying all applicable customer and statutory and regulatory requirements.
- Monitoring quality KPIs.
- Ensuring commitments to quality, cost and scheduling are met; on time, in full.
- Improving our quality performance through the identification and assessment of relevant quality risks and opportunities, and where applicable, setting objectives based on these.

This policy is communicated to all employees and subcontractors and is available upon request for all suppliers and interested parties.

Any individual working for or on behalf of the company, and it is expected to adhere to and assist with the implementation of this policy, whilst ensuring that their own work, so far as reasonably practicable, is carried out without risk to themselves or anyone who may be affected by their work or our operations.

Signed John White

Date 28.01.2025

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